

# Privacy Policy

IST Markets LTD

**YOUR INVESTMENT KEY**

At IST MARKETS LTD, we are committed to maintaining the highest standards of integrity. In the course of our business, it is necessary to collect Personal Information about our potential clients. We take this activity seriously and seek to provide fair, secure and appropriate methods for the handling of Personal Information. All such activities are intended to be consistent with both generally accepted privacy ethics and standard business practices. Your Personal Information may be shared with a limited number of trusted partners and/or affiliates of IST MARKETS where such use is restricted to the management of your account and will not breach any elements of the EU General Data Protection Regulation (GDPR). If you have any questions or comments about IST MARKETS LTD Privacy Policy, you can contact our Customer Support Team at support@istmarkets.mu.

### Company Information

IST MARKETS LTD is a company registered in Mauritius. Registration Number: GBC 190266, which is regulated and authorised by Financial Services Commission of Mauritius. Registered address: The Cyberati Lounge, Ground Floor, The Catalyst, Silicon Avenue, 40 Cybercity, 72201 Ebene, Mauritius.

### Personally Identifiable Information

IST MARKETS LTD shall process your personal data as a Data Processor when you specifically opt-in and provide us with your consent, during your application to open a trading account. IST MARKETS LTD has a lawful base for processing your data, and it is for the following reason; 'processing is necessary for the performance of a contract to which the data subject is party or in order to take steps at the request of the data subject prior to entering into the contract.'

If you open a trading account with IST MARKETS LTD, you will be asked for information regarding your name and address, employment and salary details. As part of the Money Laundering Regulations 2017, and IST MARKETS LTD's regulatory requirements, and IST MARKETS Group policies and procedures, we are required to establish proof of your identity and address during the on-boarding stage. This process is conducted mainly by IST MARKETS LTD by requesting, and processing copies of your personal identifiable information, but also involves the use of third parties who conduct electronic verifications on our behalf. You might be asked to supply additional information to support any unsuccessful verification attempts.

### Third Party Sites

This website contains links to other websites. Please note that IST MARKETS LTD cannot be held responsible for the privacy policies of other websites. We encourage all visitors to be aware and read the privacy statements of every website that collects personally identifiable information. IST MARKETS LTD can confirm that it has a strict policy of not sharing your Personal Identifiable Information with an unauthorized third party under any circumstances.

### Privacy Statement Changes

IST MARKETS LTD may change this privacy statement at any time. If a change does occur, you will be notified accordingly, and where applicable your consent would be required. You are advised to read the statements so that you are satisfied with the privacy conditions under which you provide IST MARKETS LTD with your personal information.

### EU General Data Protection Regulation (GDPR)

IST MARKETS LTD as a Data Processor is voluntarily committed to comply with the requirements and principles of GDPR in processing your personal identifiable information.

### Security Measures

We have developed and will maintain security procedures to safeguard Personal Information against loss, theft, copying, and unauthorized disclosure, use, or modification. Access to Personal Information is restricted to employees and authorized service providers who need it to perform their work.

### Cookies

How is your Personal Information collected by our website?

Personal Information may be submitted to both the public and private areas of our website.

### Session Cookies

We use session cookies for the following purposes:

To allow you to carry information across pages of our site and avoid having to re-enter information.

Within registration to allow you to access stored information.

Non-personal data for tagging purposes only (by random number).

### Persistent Cookies

We use persistent cookies for the following purposes:

To help us recognize you as a unique visitor (just a number) when you return to our website.

To compile anonymous, aggregated statistics that allow us to understand how users use our site.

To internally identify you by account name, name, email address, customer ID, currency, and location.

### Third Party Cookies

Third parties serve cookies via this site for purposes such as:

To serve advertisements on our site and track whether these advertisements are clicked on by users.

To tailor content to your preferences.

For website usage analysis.

### Use of Web Beacons

Some of our Web pages may contain electronic images known as Web beacons that allow us to count users who have visited these pages...

### Disabling/Enabling Cookies

You have the ability to accept or decline cookies by modifying the settings in your browser. However, you may not be able to use all the interactive features of our site if cookies are disabled. To find out how to enable/disable cookies see [www.allaboutcookies.org](http://www.allaboutcookies.org).